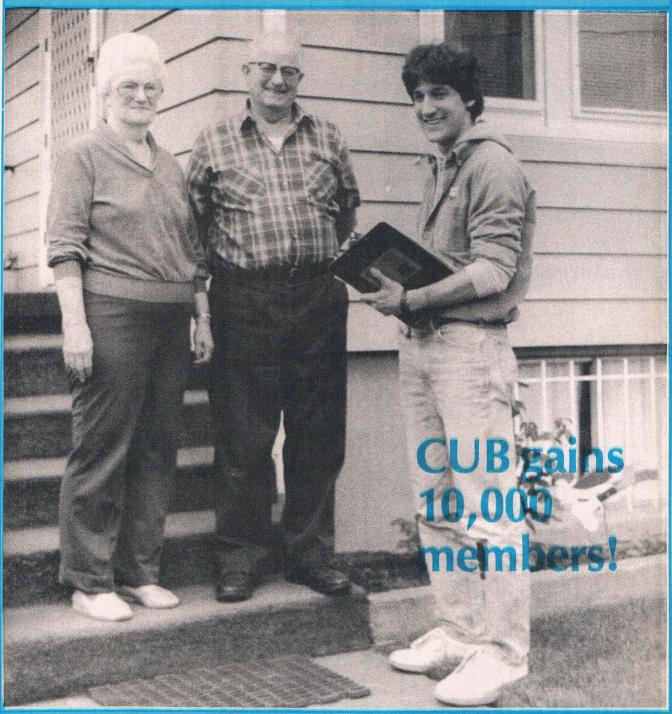


THE BEAR FACTS

The Citizens' Utility Board of Oregon newsletter for members and friends

921 SW Morrison #550 Portland, OR 97205

P.O. BOX 6345 PORTLAND, OR 97228 April 1988 (503) 227-1984



Your ballot enclosed!



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April 1988

CUB surpasses 10,000 member milestone

CUB celebrated a major milestone in March — reaching 10,000 members!

Over 80 CUB volunteers, Board members, Interim Board members, staff and former CUB campaign staff marked the event with an open house celebration at CUB's new offices in the Galleria in downtown Portland.

Mr. H.R. Brauckmiller became CUB's 10,000th member when canvassers Josh Silverman and Mark Weisman came to Brauckmiller's door and found a supportive ear. (See cover photo)

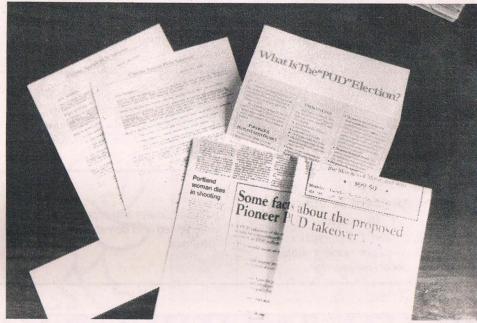
A resident of Portland's Brooklyn neighborhood for over 30 years, this isn't the first time Mr. Brauckmiller has had his picture on the cover of a publication. In 1943 Brauckmiller and his 18 siblings were featured on the cover of Life magazine in a story about his ship-building family. Today, the Brauckmillers are supportive of the efforts to establish a Peoples' Utility District in Southeast Portland.

"CUB has been able to grow and be successful because of the support of people like the Brauckmillers and because of the hard work of CUB's canvassers," Executive Director Barbara Head said. "Reaching 10,000 members in 3 years without the help of the utility billing inserts is CUB's biggest victory"

Head said. "Without our members, CUB would have no victories in fighting against the utilities."

Since the canvass project began in November, CUB has grown by more than 2,500 members. CUB canvasser Jim Hilton set the individual record for recruiting more than 730 members between November and March. CUB bade farewell to Hilton who began student teaching in social studies this month. Luckily for CUB, Hilton anticipates returning to the canvass staff during his summer break.

If you know someone who would like to become a CUB member, please pass on the membership coupon located on the back page of this issue of the Bear



Campaign literature from PGE's so-called "citizens' group" distorts the truth about the proposed Pioneer Peoples Utility District which residents of some Portland neighborhoods will be voting on in May.

PGE forms phony citizens' committee

Many members can recall the utilities' high-financed campaign against CUB, which called CUB "a boondoggle", and spread lies and distortions about the CUB campaign. Now, four years later, the same tactics are being used by Portland General Electric (PGE) to influence voters in the upcoming elections to form peoples' utility districts

in portions of Southeast, North, and Northwest Portland.

As in the CUB election, PGE has set up a front group or "citizens' committee", to oppose the Pioneer PUD. Three of the five directors of the so-called citizens' committee, as well as the committee campaign manager, are PGE employees.

The committee which is called

"Citizens against the PUD takeover Committee", has been responsible for tens of thousands of pieces of anti-PUD mail, brochures, and several large ads in the Oregonian.

PGE has so far contributed 97.8 percent of the total funding for the "citizens' committee".

The CUB Board of Governors has endorsed the Pioneer PUD, and is

Merger and phone issues draw CUB action

PP&L Merger

Hearings on the proposed merger between Pacific Power & Light (PacifiCorp) and Utah Power & Light came to a close on April 15th with CUB opposing the PUC staff's stipulated agreement for approval of the merger. CUB is opposing the merger under the current proposal because it does not give sufficient protection to Oregon ratepayers.

Under the proposed agreement, PP&L has promised an immediate rate decrease of between 2 - 10 percent for Utah Power customers, but has only promised not to raise rates in Oregon between now and 1992. CUB Board members Robert Ackerman and Lloyd Marbet argued that since. Oregon would be providing cheap surplus power to the Utah system, Oregon ratepayers should see some of the benefits of reduced rates. CUB also argued that the protections against rate increases should be extended beyond only a five-year period.

In order to take effect, the merger must be approved by 7 state utility commissions and the Federal Energy Regulatory Commission by mid-August. The Oregon PUC is expected to issue their decision in June.

"Essential" telephone services

The 1987 Oregon Legislature authorized the PUC to allow the phone companies to set their own rates by "price listing" non-essential services if the phone companies can show that such price flexibility is beneficial to the customer.

The PUC therfore has opened a proceeding (docket #AR188) to designate which services are "essential" and not subject to "price listing," but instead still subject to hearing.

Once essential services are designated, Pacific Northwest Bell (PNB), General Telephone (GTE), and United will file so-called "social contract" plans which will avoid traditional rate design and rate of return regulation, but will remain subject to PUC review. Under these plans, rates for essential services (which will include local residential and business service) will be set subject to automatic adjustment clauses.

To obtain approval of a plan, the phone

company must satisfy the PUC that the plan will benefit the customer in the long run, and will not abuse the telephone company's monopoly position.

CUB has intervened in this proceeding to ensure that all essential services are protected. CUB will also intervene in the "social contract" plan dockets to test the phone companies' compliance with the statutory safeguards and prevent abuse of the automatic adjustment clause for essential services.

CUB's attorney Rion Bourgeois said, "It remains to be seen whether PNB, GTE, or United will be able to propose a plan that the PUC can approve. To date, the telephone companies' definition of 'essential services' has been rejected by the PUC staff. If the companies persist with their proposed automatic adjustment clauses which are mere camouflage for automatic rate increases, they can also expect those to be rejected."

Least-Cost Planning

The PUC has begun an investigative proceeding into least-cost energy planning. Least-Cost Planning is a concept which emphasizes conservation as a resource, and takes into account all costs of providing energy, including economic, social and environmental costs. One goal of least-cost planning is to minimize the energy system costs over the long run.

If adopted by the PUC, this policy would require energy utilities in Oregon to file least-cost plans with the PUC. These plans would be subject to public review through a hearings process. If a utility company strayed from their plan after it was adopted by the PUC, that company would risk being penalized for imprudent investments.

CUB is intervening in favor of Least-Cost Planning along with the Solar Energy Association of Oregon.

Extended Area Service

Many telephone customers who live in suburban or rural areas are familiar with the concept of Extended Area Service (EAS) even if they don't know it by name. EAS is the concept of extending the local telephone calling area. Currently, EAS is mandatory for Portland residents, costing \$2.40 per month for each residential customer. This charge allows Portland residents to call as far away as Estacada (about 30 miles) without paying a toll.

The current system is unfair for many customers because residents of communities such as Estacada must pay a toll to call Portland. Consumers in many other areas of the state are charged a toll for making almost any call.

CUB is intervening in a proceeding before the PUC in which the PUC staff has proposed to make EAS optional everywhere. CUB is supporting the position of making EAS an option because this means that customers in all areas of the state could choose whether or not they need the benefit of extending their local calling area. Those who opted not to have EAS would save in charges ranging from 12 cents to \$2.40 per month. Those customers who choose EAS would pay an extra monthly charge, but would probably save on their overall bills because of their reduced toll charges.

A hearing on EAS is scheduled for June 8th.

Portland General Exchange

This month Portland General Electric (PGE) submitted what CUB considers a very dangerous proposal to the PUC to establish an unregulated subsidiary called Portland General Exchange. If PGExchange (a Delaware corporation) becomes PGE's subsidiary, PGE could sell their excess power to PGExhange at a very minimal cost. PGExchange would then sell this power to California (or in some cases, even sell it back to PGE), at a much higher rate and pocket the profits for stockholders.

Currently, profits on power sales must go into the rate base to help reduce rates or offset future rate increases. If these profits are made by an unregulated subsidiary, they will not be considered in determining rates.

"PGE's current proposal is a scam, a transparent shell game that will cost ratepayers for years to come," CUB Chairperson Eric Stachon said at a news conference. "CUB has a message for PGE," he said, "we will fight this proposal every step of the way."

urging a yes vote in each of the two PUD districts.

In PGE's public outreach against the PUD, PGE has both lied outright and has distorted the facts. Specifically, PGE says the following: that the PUD would take over the existing electric system, costing ratepayers as much as \$550 million, that approval of the PUD would result in an immediate property tax increase, and that the PUD could impose taxes, incur debts, and issue bonds without providing service.

PGE has so far contributed 97.8 percent of the total funding for the 'citizens' committee'

Each point made by PGE is vacant. The May 17th ballot measure does authorize a detailed feasibility study to determine how much would be saved by a PUD; it does not seek to take over PGE. The study will provide information that consumers need to make an intelligent choice as to whether or not we want a PUD. Considering that PGE's rates are the highest of any utility in the Pacific Northwest — 60 percent higher than those of the average PUD in Oregon — it is easy to see why PGE is fearful of such information being made public.

PGE raises the specter of PUD-imposed property tax increases to scare homeowners away from the idea of public power. In reality, the only funding authorized by the PUD measure (to fund the feasibility study) is a one-time assesment of \$1.50 for a house worth \$50,000. That same home, served by public power is expected to save more than \$100 per year in electricity bills. Any bonds, debts, or additional taxes must have voter approval in future elections.

As in the 1984 CUB campaign, the utilities are attempting to buy this election by a massive campaign of distortions and half-truths aimed at casting doubt in the minds of voters.

CUB Telecommunications Scorecard

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Company / Proposal	CUB Intervention	Outcome	Effect on consumers
1985 General Telephone (GTE) \$7.4 million rate increase request	CUB raised questions about GTE's proposal and asked the PUC for public hearings	GTE withdrew its rate hike request!	GTE ratepayers saved \$7.4 million per year in potential rate hikes
1986-87 Universal Service Protection Protection Plan The plan, proposed by then-PUC Commissioner Gene Maudlin, called for mandatory, automatic increases in local telephone rates	CUB vigilantly opposed and blocked this plan, exposing behind-the-scenes contacts between PNB and Commissioner Gene Maudlin	The USPP Plan was scrapped as soon as Commissioner Maudlin left office	All telephone ratepayers in Oregon were protected from automatic rate increases of up to 90% over the next ten years
1986-87 Pacific Northwest Bell Hearings on an interim local rate increase of \$19.4 million granted by then-Commissioner Maudlin	CUB's experts proved that PNB was earning far more than they deserved and demanded refunds and local rate reductions for all PNB customers	The PUC ordered an historic \$11.4 million cash refund to PNB customers, plus further rate reductions of \$45 million per year!!!	PNB's residential customers received a refund check of \$14.88 each, and a reduction of \$2.55 on their monthly bills
1986-1987 Independent Telephone Companies (GTE, United, Continental, etc.) Requested \$2 per month continued local rate increase	CUB attorneys and experts again intervened and defeated this unfair proposal	PUC orders rate reduction. CUB wins again!	Phone rates were decreased by \$2 per month for 97% of all Oregon residential ratepayers

The following statements were provided by the candidates for the CUB Board of Governors. There were two candidates who were disqualified, one for not being a CUB member, the other for failing to submit a Statement of Financial Interest.

The candidates represented here have all filed financial interest statements which indicate that they are not employed by any private utility, and that they do not own more than \$3,000 worth of utility stock either singly or together with other family members. No qualified candidates filed for election in district 5. If you are a CUB member living in district 5, and would like to apply to be appointed to the Board, contact Barbara Head at CUB, PO Box 6345, Portland, OR 97228, or call her at 227-1984.

The official ballot is located on the back page of this newsletter.

Recent activity in the utility industry has indicated that the utility companies are developing and attempting to implement strategies to increase their profits beyond what is reasonable. Conservation, safety, and environmentally sound practices are also issues which need to be addressed by CUB now and in the future. As a result, it is imperative that CUB be a strong and effective watchdog to protect the interests of utility consumers. I believe that my presence on the Board will help ensure that CUB meets this challenge.

I look forward to continuing to serve the utility consumers of Oregon and especially District 2 as a member of CUB. I would be happy to discuss my candidacy with anyone who

is interested.

1236 N.W. Johns Pendleton, OR 97801

District 1

W.F. Zimmerman

Lam a candidate for the CLIB Board of Governors because I feel confident that my Training

Terry Brainerd Chadwick

The Citizens' Utility Board has shown that it can save the ratepayers money and make the utilities more responsive to ratepayer needs. As a long-time community activist, I want to be a member of the CUB Board of Governors in order to help CUB further its work in representing Oregon ratepayers.

I am an information specialist. I use the phone system to access online databases, and I also do some information and referral work. As such, I am particularly interested in telecommunications issues. I was upset when the CUB Board of Governors did not vote to support, and lobby for, the recent proposed ruling to the Public Utilities Commission for a mandated Community Blue Pages in the phone directories. That ruling, which was proposed by Jim Long, had a lot of community support. But, because of internal CUB Board disputes, the Board did not vote on the issue, and the PUC turned down the proposed mandate. I want to be on the Board to ensure that this type of issue is discussed and voted on by the Board on a timely manner.

I would also like CUB to be more accessible to its members. Current Board meetings are held weekdays during standard working hours, thus excluding most ratepayers from being able to attend. I will work to have meetings held on weekends, in different parts of the state, so that more members can be involved in CUB activities. I will also support and work for Jim Long's proposals for a membership survey and a statewide annual CUB members' meeting, both of which would increase members' input into CUB activities.

134 1/2 N.W. 21st Ave. #3 Portland, OR 97209

Note from the Elections Committee: In the interest of open discussion and freedom of expression, it is CUB's policy to print candidate statements as they are written. However, we are concerned about some inaccuracies regarding CUB Board decisions noted in Terry Chadwick's statement, and feel the need to comment.

Last summer, the CUB Board voted unanimously to support the Community Blue Pages concept and directed a subcommittee of the Board to draft an Administrative Rule regarding the Blue Pages for submission to the PUC. The committee did indeed produce two written drafts of this rule. However Jim Long, a committee member, did not agree with the proposed changes which the Board and other committee members suggested. At that point, he proceeded with taking the proposed petition for rulemaking before the PUC on his own without CUB's name on the petition. The CUB Board has in the past supported the concept of the Community Blue Pages, and anticipates that we will continue to be supportive of this concept in the future.

District 2

Steve Thomas

I have served as a member of the Board of Governors of the Citizens' Utility Board since August 31, 1987. At that time I was appointed to fill a vacant and unexpired term for the Second Congressional District. I have been a productive and effective member of the Board having regularly attended meetings of the Board.

I am currently serving on the Budget & Finance subcommittee, and have a good working relationship with all other Board members and staff. I am the only Board member from Eastern Oregon. I bring to the Board an understanding of the special needs of the utility customers in Eastern Oregon.

For the past eight years I have worked for Oregon Legal Services as an attorney representing low-income consumers. One of my areas of specialization is utility matters. As such I bring some valuable skills and experience to the Board. I have also served as a board member and represented other non-profit organizations and have developed expertise with regard to the regulations governing non-profit corporations.

I am a candidate for the CUB Board of Governors because I feel confident that my Training and Experience, as well as my personal abilities and traits provide me with the tools to serve this position well.

I am fully competent in a position that requires independence and initiative. I am a good organizer and leader with years of experience. I posses enthusiasm for any work undertaken. I relate well with people. I work extremely well under pressure.

My educational background was acquired at Dunwoody Industrial Institute, Mineapolis and State School of Science in North Dakota, in the field of Electrical Engineering, in the U.S. Army I studied Air Traffic Control. Through the Electrical Contractors Association I have completed courses in electrical estimating, investments, new electrical codes (including the current National Electrical Code), and computers.

In 1946 I started my own electrical contracting business, which I owned and operated until my retirement from active participation in 1986.

I am founder and President of Zimmerman Properties. Acquisition began in 1951 and has continued until 1985. The management involves working with lessees, maintenance, accounting, and operation of a 40 unit apartment complex and office buildings.

Some of my past and present involvements in my community are:

First Presbyterian Church - Elder

Little League Program - prime organizer in Pendleton, first President

Chamber of Commerce - Director and President

Junior Chamber of Commerce - Local President and State Vice President, First Citizen of the Year

Pendleton Round-Up - Director of Queen and Court, Ground Director City of Pendleton - budget committee and capitol improvement committee Pendleton School District - advisory board Elks Lodge - Chairman of Scholarship and Leadership committees Masons - present local President of Shrine

Being a long time resident and investor in our town, I have a strong desire to do my part in keeping Oregon a great place to live.

771 N.W. 12th Pendleton, OR 97801



Dave Allen District 3



Fred Walter District 4

Shutoff regulations to be examined

In mid-February, CUB testified on behalf of ratepayers before the Oregon Public Utility Commission (PUC) in response to a petition to initiate rulemaking proposed by the "Utilities Credit Group". The Utilities Credit Group, representing the interests of Pacific Power & Light, Portland General **Electric and Northwest Natural Gas** proposed to change the Oregon Administrative Rules which govern the current shut off regulations under which they operate. The rules fall within the general category of Division 21 rules which encompass disconnection procedures, payment plan agreements, deposit policies and medical certificates.

The most significant changes proposed would affect time payment agreements and deposits. The proposed change in Time Payment Agreements (TPAs) would require significantly larger down payments than is currently required, as much as triple the current amount, but would "equalize" monthly payments. The proposed deposit rule would require the use of "credit scoring" to determine who would, or would not, be required to pay a utility deposit.

Other proposed changes would re-

quire proof of identification when applying for utility service, procedures to deal with "misrepresentations", and changes affecting how shut off notices are provided prior to termination of service.

At the hearing, CUB Board member Kathy Weaver testified that CUB is concerned about the existing Division 21 rules and believes these rules need to be reviewed, but, Weaver said, "CUB does not agree with the proposed rule changes made by the utilities, and CUB intends to address these changes with our own proposals." Not only did CUB disagree with the proposed changes, but then-Commissioner Paul Cook, in reference to the proposed deposit rule change, stated that "Credit Scoring discriminates against low-income people".

In spite of the request by the Utilities Credit Group to bypass the hearings process in an attempt to seek approval by the Commission to adopt their proposed rules, the Commission voted unanimously to "open up" the entire Division 21 rules for examination and rulemaking.

According to John Clay, Administrator of Public Involvement and Consumer

(Continued on back page)



Place Stamp Horo

PO Box 6345
Portland, OR 97228

Return to:

Statements

VOTE VOTE VOTE VOTE

District 3

Austin Collins

I, Austin Collins, am a candidate for reelection to the Board of Governors position I have held for two years. Please vote for me.

I have been a public advocate many years, trying to hold consumer costs in line. To have a formal organization as support enhances and amplifies results. I feel we are still in the formation, development, learning stage. There are educational, public information, and research programs to develop and implement, and personnel to recruit and train to mention some on my list of things to do. Please re-elect me to the CUB Board of Governors.

effectiveness. CUB has provided expert testimony at rate hearings with outstanding results. But the utility companies still have the upper hand and much escapes CUB's ability to react.

In the next few years, I would focus on increasing CUB's visibility, CUB's membership, and CUB's presence in the Legislature. CUB has the potential for growth such that nothing gets through unnoticed. CUB will be scrutinizing each rate proposal coming from any of the utility companies. We can double CUB's effectiveness in rate hearings with a stronger presence in the communities.

A vote for CUB's future! Vote for Dave Allen!

1803 S.E. Washington Portland, OR 97214

Laura Olson

Dave Allen

Vitals

30 years old Married, no children Occupation: Membership Coordinator, The Nature Conservancy

Background

I worked for CUB in 1983 when I canvassed with OSPIRG's Citizen Outreach Program. As the Canvass Director in 1984, I worked to get CUB on the ballot and beat the utility companies at the polls. Since then, I have continued to be involved as a volunteer and as a fund-raising consultant. Most recently, I helped set up CUB's canvass as part of a long-range fund-raising strategy.

A vote for strong commitment to CUB! Vote for Dave Allen!

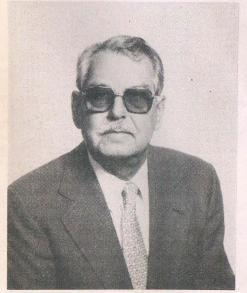
Experience

I would bring to the Board a diverse background. I have worked with non-profit political organizations for the last five years. In 1986, I co-managed the campaigns against Local Measured Service and for the three-person PUC. My fund-raising experience includes canvassing, telephone outreach and direct mail. I am eager to put these skills to work for a stronger CUB.

A vote for grassroots experience! Vote for Dave Allen!

Vision

A strong membership is key to CUB's continued success. Since 1984, over 10,000 members have joined CUB's effort to fight unnecessary rate hikes — a testament to CUB's



W.F. "Mike" Zimmerman District 2



Laura Olson District 4

Position on Issues

Oregon utility users must get what they pay for. Cost of service must be affordable. Today - only 12 years from the actual 21st century - we need:

*to know user needs for today and tomorrow and what the estimated cost will be;

*to develop legislative and work strategies which identify and then support consumer priority issues;

*to know what utilities are focusing on;

*to build a strong CUB organization and staff;

*to review current literature and to be aware of utility improvements in the USA and other countries.

I joined CUB as a Charter member. Last Fall I was appointed to fill a vacancy on the Board of Governors from District 4. I serve on the membership committee. If elected in my own right to represent the Fourth District, I will continue to work with other CUB Governors to prevent consumer abuse by utilities.

Personal Background

Born and raised in Oregon. University of Oregon. Reporter and information specialist. Newspaper experience in Oregon and New York City. Research assistant for Cong. Charles O. Porter. Legislative assistant for Sen. Ernest Gruening. Press assistant for Sen. Maurine Neuberger. Staff assistant for Cong. Jim Weaver. Have worked in constituent services, drafted congressional testimony and reports and met with citizen groups. Twelve years with United Nations in Asia/Pacific countries developing information systems included budgeting experience. Current community activities in Lane County with McKenzie River Chamber of Commerce, Vida-McKenzie Neighborhood Watch, Walterville Grange, Lane Roads and Library Advisory Committees and Wayne Morse Historical Park Corporation help keep me in touch with local concerns.

CUB is starting to make a difference, and I'd like to help develop the momentum. Thank you in advance for your support.

45014 McKenzie Highway Leaburg, OR 97489

Fred Walter

I am a 59 years old engineering physicist, who has lived in Lane County for ten years. During this time period, I participated extensivley in the BPA's Public Involvement Process, and helped with efforts to form a Public Utility District, and a municipal utility. I am an active member of the Lane Electric Cooperative, which named me "Member of the Year" in 1984. I am familiar with the cost and budget analyses, and well aware of the effects of the ill-conceived Northwest Power Bill on Oregon ratepayers, and the Region's economy. Other utilities, such as gas and telephone are no strangers to me either.

Many Oregon utilities are holding their customers financially responsible for their past and present mistakes, inefficiencies, and excessive expenses. They can do this, because the Oregon Legislature has endowed private utilities with monopoly status, or at best, severely restricted their competition. This allows them to extract much larger sums of money from ratepayers, than would be possible under more competitive conditions.

State regulatory agencies have failed to protect ratepayers from these excesses. As a CUB director, I can be much more effective in my efforts to protect ratepayers from artificially inflated rates, than as a mere individual. That is why I seek this office.

35985 Row River Road Cottage Grove, OR 97424

Official CUB Ballot

Please follow these instructions when casting your ballot:

*Vote for one candidate only

*Vote for a candidate from the district in which you live. Your district number is located in the bottom right corner of your mailing label.

*Cut out the ballot along the dotted line. Make sure your ballot

includes your mailing label so that CUB may verify your vote.

*Fold the ballot where indicated, tape at the bottom, and mail to the address indicated on the back of the ballot. You may either mail the ballot as is, or place in an envelope. Remember to use a stamp.

*Ballots must be received at the CUB office or P.O. Box no later

than 5:00 pm May 31, 1988

Dictrict 1

DISTRICT	. 1.
	Terry Brainerd Chadwick
District	2:

C Fold here

_____Steve Thomas

____ W.F. 'Mike' Zimmerman

District 4:

Dave Allen

Laura Olson

_____ Austin Collins _____ Fred Walter

No qualified candidates filed for election in District 5. Therefore, the Board of Governors will be accepting applications for this position and will appoint a candidate after the elections. If you are interested in applying for this position, please contact Barbara Head at 227-1984 or write to CUB Board, PO Box 6345, Portland, OR 97228.

Fold here

Citizens Utility Board of Oregon P.O. Box 6345 Portland, OR 97228

Address Correction Requested

Non-Profit Org. US Postage PAID Portland, OR Permit No. 2134

Cover Photo: Herbert Brauckmiller (center), became CUB's 10,000th member. He is pictured here with his wife Evelyn, and CUB Canvass Director Josh Silverman.

Shutoff regs. (Cont. from p.3)

Assistance for the PUC, hearings on the shut off regulations "will begin soon, and in addition to CUB's proposals and the utilities proposals, PUC staff will present proposals of their own."

It has been five years since the last review of the shut off regulations. CUB has been informed by a number of social service agencies statewide of their interest in participating in the upcoming rulemaking process to establish fair and just policies and procedures that the utilities must follow to protect the most vulnerable of utility consumers.

The Bear Facts

The Bear Facts is the bi-monthly newsletter of the Oregon Citizens' Utility Board.

Editor: Barbara Head

Contributors: Rion Bourgeois

Jim Long Josh Silverman Kathy Weaver Mark Weisman

\$25.00 Regular \$50.00 Contributing \$100.00 Sustaining \$5.00 Basic Other

Please make check payable to Citizens' Utility Board