



Oregon Citizens' Utility Board

ANNUAL REPORT | 2022

*Keeping Your Utility Services
Affordable, Accessible, Reliable,
and Clean Since 1984*



Keeping Your Utilities Affordable...

CUB Fights Historic Bill Increases

This year, CUB advocated for the people of Oregon in four major cases. The state's largest energy utilities asked to raise customers' bills at historic levels.

Overall, CUB's work saved Oregon customers \$298,548,287 million this year.

For NW Natural customers, we successfully prevented customers paying for executive bonuses, more advertising, increased profit margins, and subsidies to expand the gas system. For Portland General Electric customers, we slashed \$80 million off the requested increase. CUB's advocacy also lowered rates for Avista gas customers.



***In 2022 rate cases,
CUB saved customers
\$264,048,292***

"Making bills more affordable not only saves money, but also helps keep families connected to vital energy services."



CUB Helps Shape Low-Income Energy Bill Discount Programs

Oregon households can now find some relief through monthly bill discounts from their energy utilities.

These new bill discounts came out of the 2021 Energy Affordability Act, a major CUB priority last year. This year, CUB worked with regulators, utilities, and community organizations to make these programs a reality.

Now, qualified customers can receive anywhere from 15% to 90% off their monthly bills depending on the utility. Making bills more affordable not only saves money, but also helps keep families connected to vital energy services.

The discount programs are now available for households at or below 60% state median income (SMI) who are served by a regulated utility. Customers will be able to sign up via an online application, calling into the utility, or visiting their local Community Action Agency.

Keeping Your Utilities Accessible...

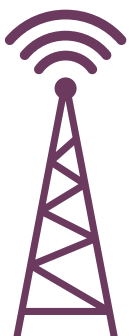
CUB Advocates for Expanding Rural Broadband Internet Access

During this year's state legislative session, CUB successfully advocated for the new ***Oregon Broadband Bill***. This law helps Oregon receive federal funds to invest in broadband infrastructure across the state. It also expands established a fund for libraries providing internet access and expands bill assistance funds.

With this law, Oregon is creating plans for digital equity and new investments across the state. These plans focus on communities' needs to close the digital divide.

By focusing on equity, the state will have better access to critical broadband infrastructure. **Soon, more Oregonians will be able to reliably connect to the internet where they live and work.**

**CUB helped add
\$157 million for
rural broadband
investments**



Keeping Your Utilities Reliable...

CUB Works to Prevent Energy Shutoffs

In the last year, CUB has made great progress in preventing energy shutoffs for people in Oregon. Disconnections are more than just if a household can afford to pay their bills. CUB has worked to remove unnecessary barriers to keep people connected.

- ▶ **Advocating for changing regulations around shutoffs** for customers of for-profit utilities will protect those most vulnerable to losing power. This includes ending late payment charges, reconnection fees, and deposits for low-income customers, as well as preventing shutoffs for those with health risks.
- ▶ **Eliminating deposits** for new customers helps lower the initial cost of energy service for many people. CUB has successfully reached agreements with PGE, NW Natural, and Cascade Gas.
- ▶ **Limiting winter gas bill increases** for NW Natural customers this winter means that households can avoid the shock of the skyrocketing cost of gas when they need their heat the most.

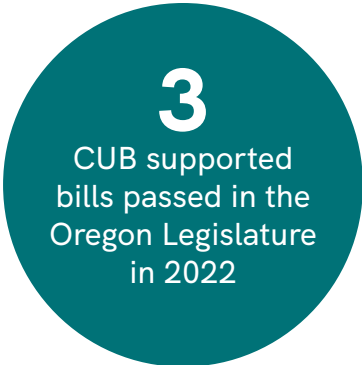
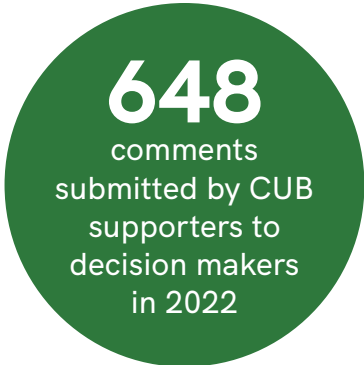


Keeping Your Utilities Clean...

CUB Joins State-wide Task Force for Energy Efficient Buildings

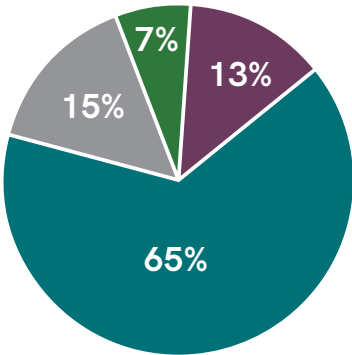
This year, CUB joined a state-wide task force to create new legislation to make Oregon buildings more energy efficient. **Buildings are the second largest and longest-lasting source of climate pollution in Oregon.** More efficient buildings mean lower energy bills now and less pollution for future generations.

In February, CUB helped pass a new law to create the Resilient Energy Efficient Building (REBuilding) Task Force. The Task Force has examined building greenhouse gas reduction policies, including building codes. Now, it is recommending policies for 2023 to make new and existing buildings more climate friendly.



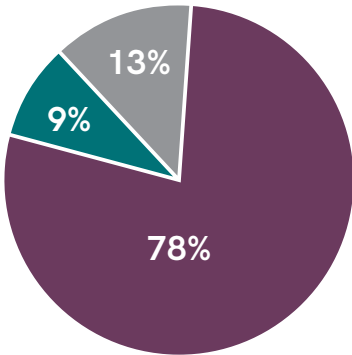
“More energy
efficient buildings
mean lower energy
bills now and less
pollution for future
generations.”

2022 BY THE NUMBERS



2021 REVENUE

Donations	\$128,325
Grants	\$630,875
Regulatory Reimbursements	\$145,288
Policy Conference	\$64,428



2021 EXPENSES

Program	\$716,193
Mangement	\$81,039
Fundraising	\$119,480



\$298,548,287
Total amount saved
for customers in 2022



\$9.4 billion
Total amount saved for
customers since 1984